



# Disaster Distress Helpline

Call or Text 1-800-985-5990 || disasterdistress.samhsa.gov

When disaster strikes, often people react with increased anxiety, worry, sadness, anger, or other strong feelings of distress. With support from community and family, most of us are able to bounce back. However, some may need extra assistance to cope with unfolding events and uncertainties.

The **Disaster Distress Helpline (DDH)** is the nation's only hotline dedicated to providing year-round disaster crisis counseling. This toll-free, multilingual, crisis support service is available 24/7 (call or text 1-800-985-5990) to residents in the U.S. and its territories who are experiencing emotional distress or other mental health concerns related to natural or human-caused disasters.

Callers and texters are connected with trained and caring professionals from a network of crisis centers across the country. Helpline staff provide supportive counseling, including information on common stress reactions and healthy coping, as well as referrals to local disaster-related resources for follow-up care and support.

Visit <u>https://www.samhsa.gov/find-help/disaster-distress-helpline</u> for additional information and resources in disaster behavioral health. For any questions, or requests for free copies of DDH materials for distribution in any disaster-related or other community-based setting, email ddh@vibrant.org.

## DDH Hotline: Call 1-800-985-5990

- Available 24/7/365
- 3<sup>rd</sup>-party interpretation services available to connect crisis counselors and callers in 100+ languages
- Direct crisis counseling in Spanish available 24/7 via 'press 2' hotline option

## Deaf/Hard of Hearing ASL Users

- For people who are Deaf or hard of hearing and for whom American Sign Language (ASL) is your primary or preferred language, text the DDH 1-800-985-5990 or call using your preferred 3<sup>rd</sup> party Relay provider
- Additional options for support available, here

## DDH SMS: Text to 1-800-985-5990

- Available 24/7/365
- Standard text messaging / data rates apply (according to each subscriber's mobile plan)
- Direct crisis counseling in Spanish available 24/7 via 'press 2' hotline option

## **DDH Strength After**

 Platform administered by Vibrant Emotional Health for the DDH, where disaster survivors and responders can access or share their own stories or hope and strength during recovery, across disaster types

https://strengthafterdisaster.org